

POTHOLE CLAIM

Claim number _____

Kindly note that we need the following documents to attend to all pothole claims – this includes the claim form:

- a photo of the pothole
- vehicle registration certificate
- copy of ID or drivers licence
- GPS coordinates of pothole location

Who is the registered owner of the vehicle? _____

Date and time you hit the pothole? _____

Do you travel on this road often? _____

YES ☐ NO ☐

Where were you coming from and going to? _____

What is the name of the road where the pothole was in? _____

Were there any landmarks close to where you were (e.g. garage, etc.)? _____

How far (in kms) was/were the landmark/s? _____

Which province was it in? _____

Please provide a brief description of the incident _____

Did you see the pothole? _____

YES ☐ NO ☐

If No, why? _____

What was the damage to the tyre? (e.g. bubble, cut on the side wall) _____

SAPS information needed (only if reported to SAPS) _____

SAPS Docket Number _____

Witness: Name _____

Cellphone number _____

Should you have any further queries, please do not hesitate to contact us on **011 351 4602**.

Yours sincerely,

The Recoveries and Liabilities Team

Hollard Insurance